

1999-468-C  
197275

**Duke, Daphne**

**From:** Erskine, Randy H.  
**Sent:** Friday, February 06, 2009 9:39 AM  
**To:** Duke, Daphne  
**Subject:** FW: Qwest 4Q 2008 Service Quality Report  
**Attachments:** CLEC Service Quality Quarterly Report Filing 200901.doc

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**From:** Johnson, Wayne [mailto:Wayne.Johnson3@qwest.com]  
**Sent:** Tuesday, January 06, 2009 11:04 AM  
**To:** Erskine, Randy H.  
**Subject:** Qwest 4Q 2008 Service Quality Report

Please see attached file for Qwest Communication Corporation 4Q 2008 Service Quality results.

Please note that Qwest no longer has any customers in South Carolina. Qwest does wish to retain our certificate and will adjust this report as required should we retain customers in South Carolina.

If you have any questions, please feel free to contact me.

Thank you,

  
Wayne M. Johnson  
Qwest Communications Corp  
925 High St 9S9  
Des Moines, IA 50309  
Office: 515 286 2462  
Cell: 515 865 2161

**Qwest** 

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*[Faint handwritten notes and a large, illegible stamp]*



Wayne M. Johnson  
Manager Regulatory Reporting  
925 High Street 9S9  
Des Moines, IA 50309

January 6, 2009

Service Commission of South Carolina  
Saluda Building  
101 Executive Center Dr.  
Columbia, SC 29210  
[webmaster@psc.state.sc.us](mailto:webmaster@psc.state.sc.us)

**SUBJECT: SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**

Dear Commission,

The purpose of this letter is to submit for filing the enclosed SCPSC CLEC Quarterly Service Quality Report 4Q2008 for Qwest Communications Corporation ("Qwest").

Please note that Qwest no longer has any customers in South Carolina. Qwest does wish to retain our certificate and will adjust this report as required should we retain customers in South Carolina.

If you have any questions, please feel free to contact the undersigned at 515 286 2462.

Sincerely,

A handwritten signature in black ink, appearing to read "Wayne M. Johnson", written over the typed name and title.

Wayne M. Johnson  
Manager Regulatory Reporting

Enclosures

**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA OPERATIONS**

COMPANY NAME  
QUARTER / YEAR

Qwest Communications Corp\_  
\_\_\_\_ 4<sup>th</sup> \_\_\_\_ / \_\_\_\_ 2008 \_\_\_\_

	Month: ____ Oct ____	____ Nov ____	____ Dec ____
Number of Customer Access Lines	____ 0 ____	____ 0 ____	____ 0 ____
Trouble Reports / Access Line (%)	____ 0% ____	____ 0% ____	____ 0% ____
Customer Out of Service Clearing Times (%)	____ n/a ____	____ n/a ____	____ n/a ____
New Installs Completed w/in 5 Days (%)	____ n/a ____	____ n/a ____	____ n/a ____
Commitments Fulfilled (%)	____ n/a ____	____ n/a ____	____ n/a ____

Comments / Explanations: \_\_\_\_\_

\_\_\_\_\_

Person Making Report / Contact Information: Wayne M. Johnson \_\_\_\_\_  
Wayne.johnson3@qwest.com \_\_\_\_ 515 286 2462 \_\_\_\_\_